

July 2024

SUMMER TRAVEL NOTICE

If your summer plans take you out of town, please call **800.833.5200** to let us know. We monitor unusual spending patterns, and if we see unusual spending within the U.S. or overseas, we may block purchases made with your card to prevent potential fraud. By informing us before you go, we can place a note on your account and take the necessary steps to ensure your funds remain available as you travel.



Wrap Up a Little Happiness

Life's greatest moments are celebrated with gifts. Stop by the Credit Union to stock up on VISA® gift cards to fill your summer grad parties, showers, and weddings with a little more happiness.



Tired of Long Lines? Tired of Long Wait Times? Just Want to Get an Answer? Us Too.

Introducing Our Brand New Connects Contact Center powered by Xtend

Beginning **July 8th**, the new Connects Contact Center powered by Xtend will be officially open for business. Xtend agents will be standing by to assist with all your standard banking services:

- **Monday through Friday: 8am to 8pm (EST)**
- **Saturdays: 9am to 5pm (EST)**

This new contact feature will remove the unnecessary wait times for simple inquiries and allow us to provide faster overall service. And don't worry, you can still stop in to see all the familiar faces of Connects Federal Credit Union any time a complex banking matter arises.

Find Your PARADISE

Whether you plan to hit the open road, make a splash at the marina, or start your next great outdoor adventure, do it with the help of a low-rate loan from Connects Federal Credit Union.

Choose from:

Boats | RVs | Motorcycle | Autos

Don't wait until summer is over to find your paradise, apply online or in person at your local Connects branch today.



Avoid the FRAUDSTERS of Summer

While you're relaxing and enjoying your summer break, fraudsters are busy working overtime. Recently, they have been turning up the heat on impersonating financial institutions through deceptive text messages and phone calls, in an effort to gain personal security information.

As your trusted financial partner, Connects Federal Credit Union prioritizes the security of your personal and account information. We employ multiple layers of security to safeguard our members' data, and protecting your information is our top priority.

If you suspect you have received a scam text message or phone call from Connects Federal Credit Union, please hang up immediately and report it to the Federal Trade Commission online at reportfraud.ftc.gov or by phone: 877-382-4357.



Get Your Home SUMMER-READY

Need a hand getting your big summer plans underway? With a Home Loan from Connects Federal Credit Union, it's easier and more affordable than ever to get the financing you need to tackle those big summertime projects.

Which loan is right for you?

Home Equity Loan – Featuring a large lump sum payout, a fixed-rate Home Equity Loan is a good option when you have plenty of home equity built up and need funds for a big, one-time project.

Home Equity Line of Credit (HELOC) – With a HELOC, you can secure the equity you've built in your home as a line credit, ideal for when you want the flexibility to access funds as improvement bills arise.

Home Improvement Loan – Perfect for small renovation projects, a Home Improvement Loan allows you to take a small lump sum payout, with a short-term monthly payment.

No matter what your plans may be, Connects is here with the financing you need to get your home summer-ready. Visit www.connectsfcu.org for loan details, current rates, and application information.

HOLIDAY CLOSINGS

INDEPENDENCE DAY

Thursday, July 4

LABOR DAY

Monday, September 2

www.connectsfcu.org

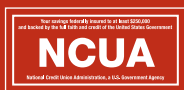
804.756.5000 | 800.833.5200 | FAX 804.756.5005



HENRICO/WEST-END
7700 Shrader Rd.
Richmond, VA 23228

HANOVER/MECHANICSVILLE
9280 Chamberlayne Rd., Suite 100
Mechanicsville, VA 23116

CHESTERFIELD
9960 Midlothian Turnpike
North Chesterfield, VA 23235



This credit union is federally insured by the
National Credit Union Administration.

Connects Federal Credit Union, a member-owned financial cooperative exists to provide professional, economical and convenient quality services while maintaining financial stability. In order to be the primary financial source, we will safeguard member assets with continued growth to meet member needs.

© 2024 CONNECTS FEDERAL CREDIT UNION. All rights reserved.