

804.756.5000 | 800.833.5200 www.connectsfcu.org

April 2024



the New President/CEO of Connects FCU

HOMETOWN: Nashville, TN

FAMILY: Married, two dogs and a cat

HOBBIES: Reading, Nice dinner out on the

town, sports, writing

FAVORITE QUOTE:

"Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has." - Margaret Mead

WHO IS YOUR HERO?

I have several, but I will focus on one. Becky Cook was a mentor and hero of mine early in my career. She taught me the value of investing in others and to do the right thing simply because it is the right thing to do.

WHAT IS YOUR BIGGEST ACCOMPLISHMENT SO FAR?

The easy answer is coming to Connects FCU! I'm so excited. But the deeper answer is building a habit of perpetual investment in the teams I serve. Serving others, to me, is a core value of mine.

WHAT ARE YOU LOOKING FORWARD TO ACCOMPLISHING AT CONNECTS FCU?

Building on our legacy, attracting a new and deeper consumer audience while serving our core membership better, and most of all, building a top-notch service culture alongside the wonderful Connects FCU team.



Join us for the 73rd Annual Meeting as we celebrate Connects Federal Credit Union. Enjoy an evening of socializing, delicious food, and prizes. Plus, hear about the performance of your credit union!

DATE / THURSDAY, APRIL 18, 2024

REGISTRATION / 5:30 P.M.

BUSINESS MEETING / 6:15 P.M.

BUFFET DINNER / 7:00 P.M.

DINNER TICKETS / \$13.00 EACH

Cash prize drawings will follow dinner. To purchase tickets, please call 804-756-5000, visit a branch, or message us in online banking.

You Have Arrived at Your Destination

Looking for adventure? It's here. Our low-rate vehicle loan features the simple, affordable financing you need to hit the road to adventure today.

We offer affordable financing for:

Autos / Boats / RVs Motorcycles / And more

Apply online at www.connectsfcu.org or stop by the Credit Union to speak with a member service representative today.





AROUND THE CLOCK ACCESS

When you need your money, we want you to have it. With our convenient suite of electronic services, you can access your finances when you want, where you want, how you want. That's the Connects FCU way.

Check your balance, view transaction history, make payments, deposit checks, transfer funds, and more with:

Online Banking • Mobile Banking Online Bill Pay • Online Loans Remote Deposit Capture • And more

Visit www.connectsfcu.org to learn more about our online services or visit your app store to download the Connects FCU mobile banking app to your mobile device. Questions along the way? Give us a call, we'll be happy to assist you.

Spring Into Action with a Home Equity Loan

Spring has sprung, making now the perfect time to spring into action with a home equity loan! Our home equity loan provides the opportunity to use the equity in your home to tackle a variety of projects from simply sprucing up your home to expanding with a home addition and everything in between.

Our Home Equity Loan features:

- · FIXED INTEREST RATES
- FIXED MONTHLY PAYMENTS
- · ONE LUMP-SUM DISTRIBUTION AT CLOSING
- · QUICK PROCESSING
- · VARIETY OF TERMS
- · COMPETITIVE RATES
- · AND MORE

Visit www.connectsfcu.org to learn more or stop by the Credit Union to speak with a mortgage specialist for current rates, terms, and options.

Scams to Watch Out for

and Tips to Stay Safer

EMAIL SCAMS

Watch out for emails that read awkwardly, come from an unknown sender, or appear urgent. Your gut is your best defense – if it seems suspicious, don't click any links within the email and delete it immediately.

WEB SCAMS

When shopping online, avoid shopping unknown websites and watch out for websites imitating legitimate retailers with similar names and logos. Additionally, make sure your operating system and apps are all up to date.

COMPUTER SCAMS

Avoid spyware, viruses, malware, and spyware by ensuring your security software is actively running and up to date whenever you're online. When visiting a website that asks for personal information, always double-check the security of the webpage.

www.connectsfcu.org





HENRICO/WEST-END 7700 Shrader Rd. Richmond, VA 23228

804.756.5000 | 800.833.5200 | FAX 804.756.5005

HANOVER/MECHANICSVILLE

9280 Chamberlayne Rd., Suite 100 Mechanicsville, VA 23116

CHESTERFIELD

9960 Midlothian Turnpike North Chesterfield, VA 23235





Connects Federal Credit Union, a member-owned financial cooperative exists to provide professional, economical and convenient quality services while maintaining financial stability. In order to be the primary financial source, we will safeguard member assets with continued growth to meet member needs.