Get ready for the My Connection – Online Banking Conversion

Important Information That You Need To Know

First Time Log In – Existing Online Banking Users – Do not need to ENROLL

- You will need to visit www.connectsfcu.org on a computer or use full browser site on your phone to access My Connection – Online Branch
- User ID: Enter your current Log On ID that you have been using
- Password: Enter the LAST six (6) digits of your Social Security Number
- You will be prompted to change your password
- You will be prompted to set up five (5) new security questions

You MUST log in first to My Connection – Online Branch to gain access to Mobile Banking

If you are an existing Bill Pay user and/or eStatement user, any existing bills, billers, statement history will be available.

Account to Account information WILL NOT convert over. You will need to set up your external deposit accounts in the new service, External Account Transfers. If you have Online Banking with the external accounts Financial Institution, your external accounts may qualify for Instant Verification set up, instead of trial deposit verification.

Pop Money – P2P Payments WILL NOT convert over. You will need to set up your contacts in the new service.

Enhancements

Trends - Personal Financial Management
-Set up a Budget and Savings Goals
-Track Spending and set Up Customized Alerts
-Import Balances from other financial institutions and brokerages

Drag and Drop Transfers for easy quick transfers between Connects Accounts

Tablet App will be available for Download

Helpful Tips

Account nicknames will need to be re-created, they will not convert over to the new system

Withdrawal by Check – Simply send a secure message to have a check withdrawn and sent to the address on file

Transfer to another Member – Send a secure message with the member number and amount to transfer

Quicken Users will need to Deactivate and Reactivate Accounts. Click for more detailed instructions.

Demo

Get a Preview of the new My Connection – Online Banking